

Where can I ask a question about the system? Do you have a helpdesk?

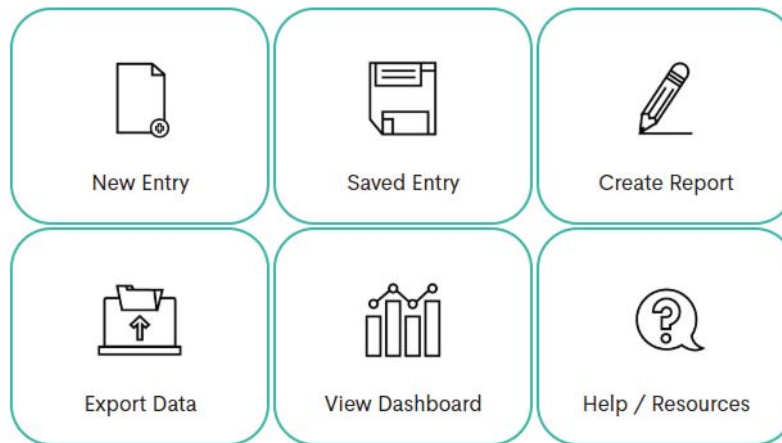
1 CONTACT US

2 USER GUIDES

3 TUTORIALS

Assistance for the system can be found under the 'Help/Resources' tile (circled in red below) located on the CYPQ Scores Reporter homepage (depicted below) at the bottom right of the tile cluster.

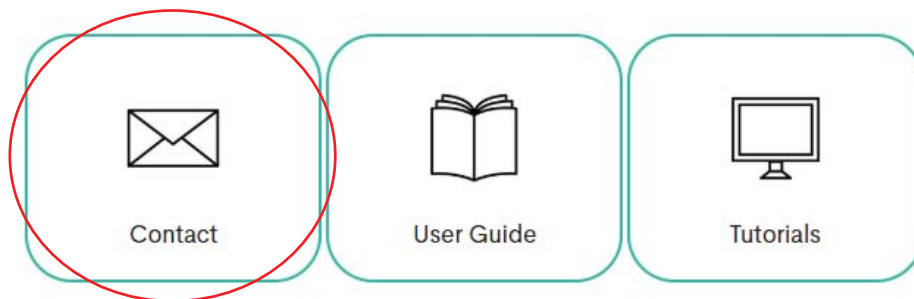
Scores Reporter



When you click on this tile you will see a series of four tiles. Beginning from the left you will see...

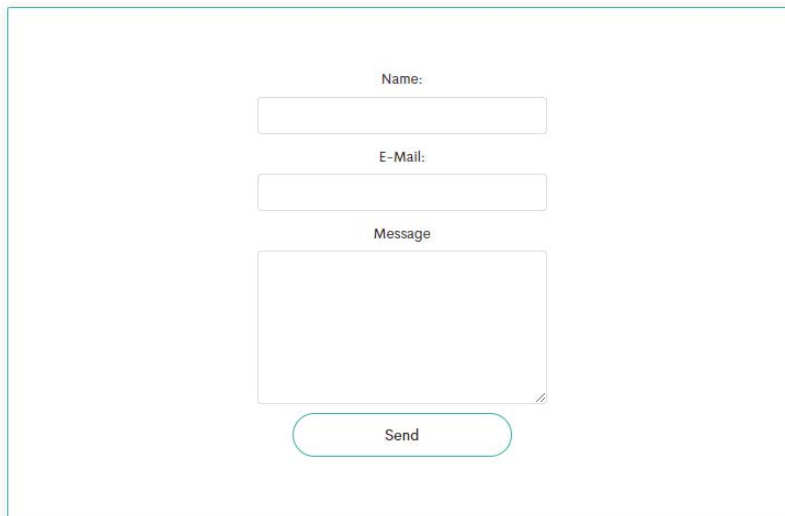
- 1. Contact: The contact tile is used to get ahold of the Scores Reporter helpdesk via email (the quickest way to reach us).

Help/Resources



When you click on the contact tile you will be directed to a page (depicted below) where you will be prompted to enter your name, e-mail address, and a message describing the nature of the issue. Other things that may be helpful to include are, the organization that you work with, your position title, and what steps you have already taken to remediate the issue.

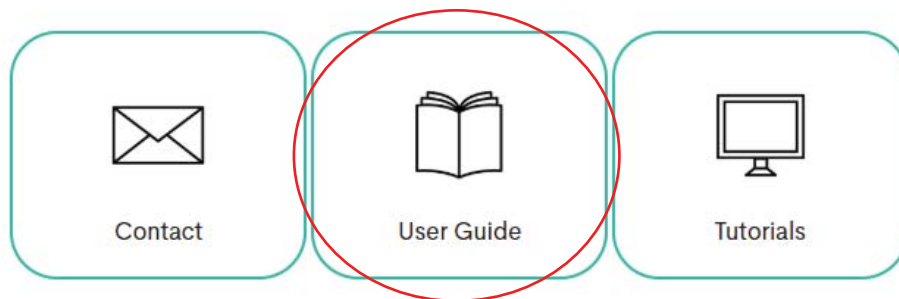
Contact Us



A screenshot of a contact form. It features three input fields: a text field for 'Name:', an email field for 'E-Mail:', and a larger text area for 'Message'. Below the message field is a rounded 'Send' button.

2. User Guide: The user guide tile is used to direct you to brief, informative walk-throughs that cover some of the more common questions and functionality in the Scores Reporter system.

Help/Resources



3. Tutorials: The tutorials tile is used to direct you to short (1-2 minute) video tutorials that cover some of the more common questions and functionality in the Scores Reporter system.

Help/Resources

